### THE QUARTERLY NEWSLETTER FOR MISSION CITY FEDERAL CREDIT UNION MEMBERS





## Annual Meeting of the Membership: Virtual Meeting to Be Held April 29, 2021

#### MAIN OFFICE

1391 Franklin Street Santa Clara, CA 95050

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### **OFFICE HOURS**

Monday – Friday 9:00 AM – 5:15 PM

### **UPCOMING HOLIDAYS**

**Spring Holiday** Closed Friday, April 2, 2021

Memorial Day Closed Monday, May 31, 2021

Independence Day Closed Monday, July 5, 2021

Labor Day Closed Monday, September 6, 2021

**Columbus Day** Closed Monday, October 11, 2021

### INSIDE

- Letter from the Chief Executive Officer
- Annual Meeting of the Membership Update: Virtual Meeting April 29
- 24/7 Phone Service Hours
- 24/7 Loan Agents
- Mobile Wallet Now Available
- Refer a New Member and Get \$25
- 4.99% Visa Balance Transfer Date Extended

### Take advantage of historically low rates.

Federal interest rates have dropped. Lowering your expenses through refinancing your home, auto, or other loans could quickly add up to cash on hand when you need it.

HELOC

3.75%

As low as 3.75% APR

Auto Refinance 2.74% As low as 2.74% APR Visa Balance Transfer 4.99% APR 4-ever

## Message from the CEO

Dear Members,

With the theme of this newsletter being progress and possibility, I would like to dive right in and call your attention to two new capabilities: 1. The 24/7 contact center, and 2. our 24/7 Lending Application Hotline.

Now, in addition to reaching us around the clock, you can also apply to finance an auto, credit card, personal loan, boat, recreational vehicle, motorcycle, and more.

Possibilities are created by technology and a prime example of that is our our ability to come together virtually at our Virtual Annual Meeting.

## Virtual Annual Meeting

April 29, 2021 at 4:00 PM

Register for the virtual meeting at: www.missioncityfcu.org/annual-meeting

We look forward to meeting online, and we're happy to announce that members who both register and attend will receive the traditional Annual Meeting gift that has been customary for decades.

As always, we are grateful to be on this journey with you and welcome the opportunity to connect and find new ways of being in service to you and your family.

May 2021 bring you good health, happiness, and the possibility of progress in your life.



Sincerely,

David Waterman

Chief Executive Officer Mission City Federal Credit Union

### 24/7 Phone Service Hours

# To strengthen our ability to serve you at a distance, we are vastly expanding our service hours and coverage by phone

Through the same service that allows for shared branching also allows us to offer you 24/7 phone services. What that means for you is reduced, or no waiting time when you call during business hours, as well as nighttime and weekend phone access.

## 24/7 Loan Agents

### Simplifying the loan process for you

With loan agents available around the clock, we're here to assist you to accomplish any financing needs you may have.

Call us at (408) 244-5818 opt. 4

### Mobile Wallet Now Available

## Apple/Samsung/Google Pay is now available for MCFCU debit and credit cards

You can use your Mission City Visa credit or debit cards with your smartphone's mobile wallet. Once you're enrolled, you can make purchases and check out with the simple touch of a finger. You can pay using Apple/Samsung/Google Pay at hundreds of thousands of stores nationwide.

## Refer a New Member and Earn \$25!



How does it work? Refer a friend or family member and you both receive \$25! Funds are deposited directly into your MCFCU accounts!

For more information, or to make a referral, please visit www.missioncityfcu.org/refer

## 4.99% Balance Transfer Date Extended

## Move high-interest rate balances from other credit cards to your MCFCU Visa and save

It's really easy to do. Simply send us your most current credit card statement and we will take it from there.

### Don't wait! This offer ends April 16, 2021

#### www.missioncityfcu.org/balance-transfer

4.99% APR\* applies to transferred balances only, the standard 10.99% APR\* applies to all other MCFCU Visa purchases. Transferred balances must come from non-Mission City FCU credit cards.



